

## **General terms and conditions**

To make everyone's stay as comfortable as possible we have introduced general terms and conditions. We kindly ask you to read these carefully and to follow these instructions. If you have any questions, please do not hesitate to visit our reception for explanation.

### **1. Validity**

With the presence at Camping Gritt these rules and regulations are implicitly recognized.

The managers of Camping Gritt can take measures because of the preservation of peace, order and cleanliness. Contributors to damage, nuisance or other violations of the rules will be penalized and/or will be removed from the site.

### **2. Registration**

All guests must register on arrival at the reception with legitimate identification. Visitors must first register at the reception, visitors are allowed to stay until 23h00 on the campsite. If visitors want to stay overnight, this should be reported at the reception and the visitor fee will be charged.

### **3. Payment**

For the use of the Campsite, there are costs as to be read on the price list. These costs must be paid before departure. Please inform the reception on the morning of departure.

Everywhere on the site you can be paid with cash, credit cards (**no American Express**) or bank cards.

### **4. Noise**

Respect the other campers and limit the volume of radios, TVs, etc. so that they do not suffer from it. There is a night rest from 22h00 to 08h00.

### **5. Parking / speed**

Vehicles are allowed on the campsite, as well as on your own pitch. Unauthorized parking is not allowed. Visitors must park their car on the public car parking.

Between 23h00 and 07h00, vehicle traffic is not allowed on the campsite. (Except for emergency situations).

**The speed limit on the campsite is Max 10 km/h.**

### **6. Order**

All campers are required to carefully deal with our facilities. Parents are responsible to guide and supervise their children. The sanitary facilities are no playgrounds.

We do our best to keep the whole campsite and sanitary buildings as neat and clean as possible, thank you very much for your cooperation. Be kind to our cleaning staff by giving them the time needed to clean the sanitary buildings. In the meantime, we ask you to move to another sanitary building.

Please do not dig holes or canals on the pitches. Do not put plastic on the lawn, so it dies off. Please do not use stones on the site and not as a bottom layer of your caravan, this increases the risk of accidents while mowing the grass. On Sundays and holidays, mowing the lawn is prohibited, as are other noisy activities.

Because of the size of the pitches and the maintenance of the lawn we don't accept **twin-axle caravans** on the campsite.

### **7. Waste disposal.**

The waste needs to be separated into the appropriate containers, to be found on our recycle point.

It is prohibited to place trash next to the containers.

### **8. Water / sewage water**

The water from all the taps at Camping Gritt is drinkable. Therefor we ask to use the water modestly. Wastewater belongs in the sewer pits, not in the nature. Please save the water under your caravan, do not dig holes/gutters for drainage. Sewage tanks and chemical toilets cannot be emptied in the toilets, but only in designated chemical dumps. It is strictly prohibited to do the dishes in the buildings, for this there are appropriate sinks on the sides of the toilet blocks.

## **9. Electricity**

Caution is needed with electricity, remember to plug your power plug into the caravan and roll off your cable completely (for short circuit and fire hazard). Per pitch there should only be 1 socket with own pitch number (3-pin plug CEE) of the power box be used. **You have 5Kwh included per day, additional consumption will be charged upon departure. Charging vehicles on the pitches is prohibited.**

## **10. Pets**

Pets are allowed on the campsite provided if they are leashed when walking and on your own pitch. Pets are not allowed in the shop and the sanitary buildings. Possible contamination by pets will need to be cleaned by the owner. Near the campsite, you can take beautiful walks with your dog.

## **11. Emergencies**

In case of emergency, please report to reception, outside opening hours you can call 00352 691 319 414. National emergency number: 112.

## **12. Attachments / planting**

Solid construction structures at the caravan, for example, wood/aluminium are not allowed. Everything must be broken down at the end of the season. The greenery is the responsibility of the campsite. Planting bushes and plants is not allowed on the rented pitch.

## **13. Barbecuing**

Barbecuing is allowed provided that your fellow campers are not disturbed by it. Please beware of strong winds. Only charcoal- and gas grills are allowed, it is prohibited to barbecue on open fire or on an electric grill. In nuisance and / or exuberance we reserve the right to terminate your barbecue.

**Bonfire at the campsite is prohibited.**

## **14. Communication**

Incoming mail will be held for you at the reception. Outgoing mail can be deposited in the yellow mailbox opposite the camping. Stamps are available in the store.

There is free wireless internet on almost the entire campsite.

## **15. Money**

You can pay with cash, credit card (**no American Express**) or debit card in all our facilities. It is not possible to withdraw money with us.

## **16. Cancellation**

You now also have the option to select the cancellation fund during booking. With the cancellation fund, you will receive 100% of the paid reservation costs back into your bank account in case of cancellation.

**Without the cancellation fund through us, you will only be able to recover the costs from your own insurance.**

## **17. Sale**

The sale of caravan or mobile in relation to a pitch without consultation with the managers is not permitted.

## **18. Liability**

All liability for damages lies with the perpetrator. The management is not liable for accidents, theft and damage due to force majeure, or damages resulting from use of defective or incorrect material.

**Please respect the instructions from our crew on duty. Parents are responsible for their children's behaviour.**

**The management reserves the right to remove people from the campsite who don't obey by these instructions, without any payments refunded. Vandalism will always be reported to the police and the culprits will be removed from the campsite instantly.**

We wish you a happy holiday.

Team Camping Gritt.